#37-63-02: INFORMATION ON INJECTION PUMP EXCHANGE PROGRAM - (Sep 2, 1993)

THIS BULLETIN IS BEING REVISED TO INFORM "GM OF CANADA" DEALERS THAT THEY ARE NOT AUTHORIZED TO UTILIZE THIS SERVICE BULLETIN.



"GM OF CANADA" DEALERS ARE NOT AUTHORIZED TO UTILIZE THIS SERVICE BULLETIN.

REVISION: 09/09/94

THIS BULLETIN IS BEING REVISED TO ADD "NOTE #2", TO INSTRUCT GM OF CANADA DEALERS AND TO REVISE PARAGRAPH 5 (FOR VEHICLES WITHIN THE STANADYNE WARRANTY PERIOD) TO PROVIDE SPECIAL INSTRUCTIONS FOR GM OF CANADA DEALERS.

SUBJECT: INFORMATION ON INJECTION PUMP EXCHANGE PROGRAM

MODELS: 1994 CHEVROLET AND GMC TRUCK C/K, P TRUCKS AND G VAN WITH 6.5L DIESEL ENGINE (VINS F, P, S - RPOS L65, L49, L56)

AN ELECTRONIC FUEL INJECTION PUMP WILL BE USED ON MANY 6.5L DIESEL ENGINE POWERED VEHICLES FOR THE 1994 MODEL YEAR. THESE STANADYNE MODEL DS PUMPS WILL BE SERVICED BY A PUMP EXCHANGE PROGRAM FOR THE 1994 MODEL YEAR.

NOTE #1: THE 1994 MECHANICAL FUEL INJECTION PUMP (MODEL DB-2) ON VIN Y TRUCKS WILL NOT BE HANDLED ON EXCHANGE BY U.S. DEALERS. THEY WILL BE HANDLED IN THE SAME MANNER AS PREVIOUS MODEL YEAR INJECTION PUMP REPAIRS.

NOTE #2:IN CANADA ALL DB-2 MECHANICAL FUEL INJECTION PUMPS ARE HANDLED ON EXCHANGE AS OUTLINED IN CORP. BULLETIN #056304 - GM OF CANADA #90-6-117).

THE EXCHANGE PROGRAM WILL BE COORDINATED THROUGH THE TECHNICAL ASSISTANCE NETWORK (TAN), WHO WILL PROVIDE DIAGNOSTIC ASSISTANCE AND A CASE NUMBER WHICH ALLOWS FOR THE PUMP EXCHANGE.

PROCEDURE:

THE PROCEDURES FOR THE EXCHANGE PROGRAM FOLLOW: THE SERVICING DEALER DETERMINES IF THE FUEL INJECTION PUMP REQUIRES REPAIR, USING THE TECH 1 DIAGNOSTIC TOOL, SERVICE MANUAL, AND THE DIAGNOSTIC WORKSHEET (FIGURE 1) CONTAINED IN THIS BULLETIN. IF THE DIAGNOSTIC CHECKS LEAD TO THE PUMP, THE SERVICING DEALER CONTACTS TAN FOR A CASE NUMBER. IF TAN AGREES WITH DIAGNOSIS, A CASE NUMBER--WHICH THE DEALER MUST HAVE TO OBTAIN AN EXCHANGE PUMP--IS ASSIGNED. THE SERVICING DEALER WILL EXCHANGE THE PUMP AT A PARTICIPATING STANADYNE SERVICE DEALER.

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MOST STANADYNE SERVICE DEALERS WILL BE PARTICIPATING IN THE EXCHANGE PROGRAM. PARTICIPATING STANADYNE SERVICE DEALERS AND CENTRAL DISTRIBUTORS AT THE TIME OF BULLETIN PRINTING ARE LISTED WITHIN THIS BULLETIN. IF A PARTICIPATING DEALER CANNOT BE LOCATED, THE SERVICING DEALER SHOULD CALL THE AREA STANADYNE CENTRAL DISTRIBUTOR FOR THE CLOSEST PARTICIPATING DEALER.

FOR VEHICLES WITHIN THE STANADYNE WARRANTY PERIOD (36 MONTHS/50,000 MILES (80,000 KMS)) THERE WILL BE NO CHARGE TO THE SERVICING DEALER FOR THE EXCHANGE PUMP PROVIDED THE WARRANTY EXCHANGE CONDITIONS ARE MET, I.E., TAN CASE NUMBER, COMPLETED DIAGNOSTIC WORKSHEET (IN CANADA USE GMP71C FORM) AND COMPLETED WARRANTY REPAIR CLAIM FORM GSD-675 (IN CANADA USE GMP71 FORM) ALL OF WHICH MUST ACCOMPANY THE DEFECTIVE PUMP.

IF THE WARRANTY EXCHANGE CONDITIONS ARE NOT MET, THE STANADYNE SERVICE DEALER MAY CHARGE FOR THE EXCHANGE PUMP. THE SERVICING DEALER IS AUTHORIZED TO CHARGE FOR PUMP R&R (J5950), SHIPPING CHARGES, AND 0.2 HOUR ADMINISTRATION.

FOR VEHICLES OUTSIDE THE STANADYNE WARRANTY PERIOD (GREATER THAN 36 MONTHS OR ABOVE 50,000 MILES), STANADYNE WILL CHARGE THE SERVICING DEALER FOR THE EXCHANGE PUMP. IF THE VEHICLE IS STILL WITHIN THE ENGINE WARRANTY (LESS THAN 60 MONTHS OR 100,000 MILES), THE SERVICING DEALER CAN SUBMIT A WARRANTY CLAIM FOR THE PUMP EXCHANGE (J5955), SHIPPING CHARGES, AND 0.2 HOUR ADMINISTRATION. THE WARRANTY EXCHANGE CONDITIONS (TAN APPROVAL, COMPLETED DIAGNOSTIC WORKSHEET, AND WARRANTY FORM) WILL STILL BE REQUIRED BY THE STANADYNE DEALER TO COMPLETE THE EXCHANGE.

IF THE DEFECTIVE PUMP IS NOT RETURNED AT THE TIME OF EXCHANGE, THE STANADYNE SERVICE DEALER MAY BILL THE SERVICING DEALER \$900.00 WHICH WILL BE CANCELLED ONLY IF THE PUMP IS RETURNED TO THE STANADYNE SERVICE DEALER WITHIN 30 DAYS. THE SERVICING DEALER IS RESPONSIBLE FOR SHIPPING CHARGES TO AND FROM THE STANADYNE SERVICE DEALER.

FIGURES: 0 ATTACHMENTS: 8

Figure 1

Figure 2

Figure 3

Figure 4

Figure 5

Figure 6

Figure 7

Figure 8

GENERAL MOTORS BULLETINS ARE INTENDED FOR USE BY PROFESSIONAL TECHNICIANS, NOT A "DO-IT-YOURSELFER". THEY ARE WRITTEN TO INFORM THOSE TECHNICIANS OF CONDITIONS THAT MAY OCCUR ON SOME VEHICLES, OR TO PROVIDE INFORMATION THAT COULD ASSIST IN THE PROPER SERVICE OF A VEHICLE. PROPERLY TRAINED TECHNICIANS HAVE THE EQUIPMENT, TOOLS, SAFETY INSTRUCTIONS AND KNOW-HOW TO DO A JOB PROPERLY AND SAFELY. IF A CONDITION IS DESCRIBED, DO NOT ASSUME THAT THE BULLETIN APPLIES TO YOUR VEHICLE, OR THAT YOUR VEHICLE WILL HAVE THAT CONDITION. SEE A GENERAL MOTORS DEALER

SERVICING YOUR BRAND OF GENERAL MOTORS VEHICLE FOR INFORMATION ON WHETHER YOUR VEHICLE MAY BENEFIT FROM THE INFORMATION.

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Ğ	M									
Diesel Model DS Electronic Injection Pump Diagnostic Worksheet										
A.	Dealer Information	Technical Assistance Case No.								
l	Dealer Name									
l		Pump Serial No								
1	Repair Order No.									
	Customer Complaint	The state of the s								
в.	Diagnostic Trouble Codes (DTC)									
•	List all trouble codes displayed:	*								
	Troubleshoot all trouble codes listed prior to proceeding to Section C (Engine Conditions/Drivesbility Symptoms) using the drivesbility and emission service munual.									
C.	Engine Condition/Driveability Symptoms									
Į į	The sequence of numbers shown after each condition section "D" below.	n/symptom refers to the diagnostic checks shown in								
1	Engine Cranks - will not/hard start	Excessive Blue/White Exhaust Smoke								
	- Cold 3, 1, 12, 2, 5, 4, 19, 6, 8	- Hot 5, 9, 7 - Cold 1, 5, 6, 7, 10, 8, 9								
	Engine Cranks - will not/hard start - Hot 3, 12, 2, 5, 4, 19, 6, 8	Engine Stalls								
l		- 5, 4, 19, 12								
	☐ Rough Idle/Misfire - Cold 5, 6, 1, 7, 10	Lack of Power								
i	- Hot 6, 5, 4, 19, 10, 7	- 5, 13, 11, 14, 4, 19, 18, 7, 20								
1	 Excessive Black Exhaust Smoke 13, 11, 12, 10, 8, 9 	Poor Fuel Economy - 16, 13, 15, 5, 17, 19								
1	Fuel Leaks	Engine Noisy								
1	- Where 10, 19									
D.	Diagnostic Checks using Tech 1 Scan Tool to Vie	w Engine Data, when applicable								
!	Yes No	Yes No								
1	1. Glow plug system check.	L L 11. Mechanical check of EGR valve operation (VIN P & S).								
	2. Cranking speed OK? RPM Cold Hot	12. System voltage at PCM during and after crank less than 7 volts?								
	Chart A-3 (Driveability and Emissions Manual).	13. Air intake and filter clean?								
	4. Air in fuel return line?	LJ 14. Full throttle position attainable (90% or more)?								
	L L 5. Fuel feed (lift pump) to injection pump adequate?	15. TCC functioning?								
	6. Fuel nozzte/lines teaking?	16. Vehicle modified (visors, deflectors, etc.)?								
1	7. Cylinder compression checked?	17. Odometer functioning OK?								
1	8. Proper start procedure?	18. Verify turbo boost and wastegate								
1	9. Coolant temperature verification.	operation.								
1	☐ ☐ 10. Nozzie pop and leak OK?	19. Proper fuel?								
1		20. Exhaust system restricted?								



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ADMOTE DESIGNATION HONE, GASENEACHION ON AFRONCE				DEMANDE DE REMBOURSEMENT DES REPARATIONS SOUS Garantie pour les pompes d'injection diesel		3	REPAIN ORDER DATE/CATE DE COMMANDE DE RÉPARATION AUTHORISE ON DUITE EDMINISE/SECHIL NE LANCOMEE ETABLISELIENT DA			
GEALER FIRM NAME AARSON SOCIALE (IE L'ÉTABLISSEMENT CODE COMORSS				ALL INFORMATION MUST BE TYPEWRITTEN/TOUS LES RENSEIGNEMENTS DOIVENT ÊTRE DACTYLOGRAPHIÉ						
street andress/appresse				TROUBLE SHOOTING GUIDE/BUIDE DE DÉPANNAGE			DEALER COMMENTS/COMMENTALRES DU CONCESSIONNAIRE			
CITY/WELF 190V. POSIAL CODE/CODE POSIAI				ENGINE WILL NOT START LE MOTEUR NE DÉMARRE PAS	T					
OMNERS HAMEARIN OU PROPRIÉTAIRE STREET ADDRESS A DRESSE				ENGINE STARTS HARD Le moteur démarre difficilement						
				ENGINE RUNS ROUGH Le moteur tourne irrégulièrement						
CHLOWETE	PROV.	POSTAL C	ODE/CODE POSTAL	ENGINE MISFIRES LE MOTEUR A DES RATÉS	T					
			EADING Lonetrage	ENGINE STARTS AND STOPS Le moteur démarré et s'arrête						
				BLACK, WHITE OR BLUE EXHAUST	Γ					
	APPLICABLE INCLUDE PARTE LIMITALISATE DE QUITE			GAZ D'ECHAPPEMENT NOIRS, BLANCS OU BLEUS LACK OF POWER MANQUE DE PUISSANCE	_					
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NO MOCR, NO.2 DE MOCRE DE POMPE				OTHER AUTRES						
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Document ID: 502817

#57-63-04D: INJECTION PUMP EXCHANGE PROGRAM - (Nov 1, 1997)

REVISION: 11/27/95

THIS BULLETIN IS BEING REVISED TO CANCEL THE 1995 MODEL YEAR ENGINE EXCHANGE PROGRAM AND INITIATE THE 1996 MODEL YEAR EXCHANGE PROGRAM. PLEASE DISCARD BULLETIN 57-63-04 (SECTION 6E - ENGINE FUEL AND EMISSIONS).



REVISION: 09/10/96

THIS BULLETIN IS BEING REVISED TO CANCEL THE 1996 MODEL YEAR ENGINE EXCHANGE PROGRAM AND INITIATE THE 1997 MODEL YEAR EXCHANGE PROGRAM. PLEASE DISCARD BULLETIN 57-63-04A (SECTION 6E- ENGINE FUEL AND EMISSION).

REVISION: 10/22/97

THIS BULLETIN IS BEING REVISED TO CANCEL THE 1997 MODEL YEAR ENGINE EXCHANGE PROGRAM AND INITIATE THE 1998 MODEL YEAR EXCHANGE PROGRAM. PLEASE DISCARD BULLETIN 57-63-04B (SECTION 6E - ENGINE FUEL AND EMISSION).

REVISION: 11/04/97

THIS BULLETIN IS BEING REVISED TO CANCEL THE 1997 MODEL YEAR ENGINE EXCHANGE PROGRAM AND INITIATE THE 1998 MODEL YEAR EXCHANGE PROGRAM. PLEASE DISCARD BULLETIN 57-63-04B (SECTION 6E - ENGINE FUEL AND EMISSION).

REVISION: 03/10/98

THIS BULLETIN IS BEING REVISED TO CANCEL THE 1998 STANADYNE INJECTION PUMP EXCHANGE PROGRAM AS OF FEBRUARY 1, 1998. PLEASE DISCARD CORPORATE BULLETIN NUMBER 57-63-04C (SECTION 6E-ENGINE FUEL AND EMISSION).

SUBJECT: INJECTION PUMP EXCHANGE PROGRAM CANCELLATION

MODELS: 1998 CHEVROLET AND GMC C/K, G, P MODELS WITH 6.5L DIESEL ENGINE (VINS F, S, Y - RPOS L65, L56, L57)

'GM OF CANADA' AND 'NAES' DEALERS ARE NOT AUTHORIZED TO UTILIZE THIS SERVICE BULLETIN.

WARRANTY POLICY U.S.

ELECTRONIC AND MECHANICAL PUMP THE EXCHANGE PROGRAM LISTED IN BULLETIN #57-63-04C FOR FUEL INJECTION PUMPS HAS ENDED AND THE BULLETIN SHOULD BE DISCARDED. THE STANADYNE FUEL INJECTION PUMP CONTINUES TO BE COVERED FOR 5 YEARS OR 100,000 MILES UNDER TERMS OF THE 6.5L GM DIESEL ENGINE WARRANTY. STANADYNE CONTINUES TO WARRANT THE INJECTION PUMP FOR THE FIRST 3 YEARS OR 50,000 MILES OF USE. ONLY

WHEN A FAILURE IS FOUND FROM TEST AS RECEIVED INJECTION PUMP UNIT (I.E.; STANADYNE DEALER WILL TEST INJECTION PUMP, IF FAILURE FOUND ON TEST, THE COMPONENT IS COVERED UNDER STANADYNE WARRANTY). DURING THE STANADYNE PORTION OF THE WARRANTY, THE PUMP WILL BE REPAIRED ON A "FIX AS FAILED" BASIS. HOWEVER, A GM DEALER CAN REQUEST UPGRADES TO THE INJECTION PUMP BUT WILL BE A CHARGEABLE TRANSACTION FROM THE STANADYNE DEALER IF THOSE COMPONENTS DID NOT FAIL STANADYNE TESTING.

THE STANADYNE SERVICING DEALER WILL CONTINUE TO REQUIRE A PROPERLY COMPLETED WARRANTY CLAIM FORM GSD 675 (CHEVROLET) OR T AND B 421 (GMC) (ATTACHMENT 1) DURING STANADYNE'S PORTION OF THE WARRANTY (FIRST 3 YEARS OR 50,000 MILES).

INJECTION PUMP UPGRADES GM DEALERS SHOULD REFER TO THEIR APPROPRIATE DIVISIONAL DCS MESSAGE DATED JANUARY 29, 1998 FOR INFORMATION REGARDING ALL INJECTION PUMP UPGRADES.

REPAIRS RESULTING FROM FUEL CONTAMINATION INJECTION PUMP DAMAGE FROM FUEL CONTAMINATION SUCH AS WATER OR GASOLINE ARE NOT COVERED UNDER EITHER THE STANADYNE OR GM WARRANTY.

CUSTOMER SATISFACTION CAMPAIGN 94-C-57A THIS CAMPAIGN REMAINS ACTIVE FOR ALL REMAINING ELIGIBLE VEHICLES. STANADYNE DEALERS WILL STILL PROVIDE AN EXCHANGE PUMP FREE OF CHARGE TO THE GM DEALER. A REQUEST FOR WARRANTY FORM INDICATING "CAMPAIGN 94C57" MUST BE WRITTEN ON THE FORM AND SUBMITTED TO THE STANADYNE DEALER.

WARRANTY PROCESSING GM DEALERS SHOULD REFER TO THEIR APPROPRIATE DIVISIONAL DCS MESSAGE DATED JANUARY 29, 1998 FOR INFORMATION REGARDING THE SUBMISSION OF WARRANTY CLAIMS ON A STANADYNE INJECTION PUMP REPAIR EITHER DURING OF AFTER THE EXPIRATION OF THE STANADYNE PORTION (3 YEARS, 50,000 MILES) OF THE WARRANTY.

WARRANTY INFORMATION:

FOR VEHICLES REPAIRED UNDER WARRANTY, USE:

LABOR OPERATION LABOR NUMBER DESCRIPTION TIME

J5955 PUMP, FUEL INJECTION USE PUBLISHED (DIESEL) REPLACE LABOR OPERATION TIME

ADD: FOR ADMINISTRATION TIME 0.2 HR

FIGURES: 0 ATTACHMENTS: 2

Figure 1

Figure 2

Figure 3

GENERAL MOTORS BULLETINS ARE INTENDED FOR USE BY PROFESSIONAL TECHNICIANS, NOT A "DO-IT-YOURSELFER". THEY ARE WRITTEN TO INFORM THOSE TECHNICIANS OF CONDITIONS THAT MAY OCCUR ON SOME VEHICLES, OR TO PROVIDE INFORMATION THAT COULD ASSIST IN THE PROPER SERVICE OF A VEHICLE. PROPERLY TRAINED TECHNICIANS HAVE THE EQUIPMENT, TOOLS, SAFETY INSTRUCTIONS AND KNOW-HOW TO DO A JOB PROPERLY AND SAFELY. IF A CONDITION IS DESCRIBED, DO NOT ASSUME THAT THE BULLETIN APPLIES TO YOUR VEHICLE, OR THAT YOUR VEHICLE WILL HAVE THAT CONDITION. SEE A GENERAL MOTORS DEALER SERVICING YOUR BRAND OF GENERAL MOTORS VEHICLE FOR INFORMATION ON WHETHER YOUR VEHICLE MAY BENEFIT FROM THE INFORMATION.

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#67-63-04: HARD START, NO START, START STALL, ROUGH IDLE - (Oct 30, 1996)

SUBJECT: HARD START, NO START, START STALL, ROUGH IDLE, STUMBLE AND LACK OF POWER (NEW OPTICAL SENSOR AND CERAMIC ROLLERS)

MODELS: 1994-96 CHEVROLET AND GMC C/K, G, P TRUCKS WITH 6.5L DIESEL ENGINE (VINS F, S, P--RPOS L65, L56, L49)



CONDITION:

SOME OWNERS MAY COMMENT ON THE FOLLOWING CONCERNS: HARD/NO START, START STALL, ROUGH IDLE, AND ENGINE STUMBLE WHEN OPERATING UNDER HIGH TEMPERATURES AND LOAD CONDITIONS. RELATED DTCS: (1996: P0251, P0370, P1216, P1217), (1994-95: CODES 17, 18, 35, 36).

CAUSE:

A DISTRESSED OPTICAL SENSOR CIRCUIT BOARD MAY CAUSE NO OR IMPROPER CAM SIGNALS WHICH AFFECTS PUMP TIMING. ALSO, LOW LUBRICITY FUEL MAY RESULT IN WORN INJECTION PUMP CAM ROLLERS CAUSING LOW FUEL OUTPUT.

CORRECTION:

AN ENHANCED FUEL INJECTION PUMP WAS RELEASED BEGINNING WITH THE 1997 MODEL YEAR THAT CONTAINS AN IMPROVED OPTICAL SENSOR. IN ADDITION, NEW CERAMIC ROLLERS ARE ALSO RELEASED WHICH WILL HELP PREVENT ROLLER WEAR DUE TO LOW LUBRICITY FUELS.

SERVICE PROCEDURE AS WITH ANY COMMENT, THE CONDITION MUST BE DUPLICATED BÉFORE ATTEMPTING TO DO ANY REPAIRS AND A THOROUGH INVESTIGATION DONE TO DETERMINE THE PRIMARY CAUSE OF THE CONCERN. IF DTCS ARE PRESENT, REFER TO SECTION 6E OF VOLUME 2 OF THE SERVICE MANUAL TO TROUBLESHOOT ANY/ ALL DTCS. FOR OTHER DRIVEABILITY SYMPTOMS, USE THE SAME MANUAL.

1994-96 MODEL YEAR SERVICE INJECTION PUMP 1. 1996 MODEL YEAR 0-12 MONTHS, 50,000 MILES. WILL BE SERVICED USING A NEW REPLACEMENT PUMP, PART NUMBER 12558156-MODEL NO. 5288 TO REPLACE A PART NUMBER 10225930 INJECTION PUMP (REFERENCE BULLETIN 57-63-04A FOR 1996 INJECTION PUMP EXCHANGE PROGRAM POLICY).

- 2. PART NUMBER 10225930, MODEL NO. 5067. INJECTION PUMP WILL BE REBUILT BY THE STANADYNE DEALER AND IDENTIFIED BY STAMPING MODEL S5288 AND PART NUMBER 12558156 ON THE MANUFACTURER'S PLATE. IN ADDITION A "GREEN" TAG WILL BE ATTACHED TO THE FRONT OF THE PUMP.
- 3. PART NUMBER 10225929, MODEL NO. (5068). INJECTION PUMP WILL BE REBUILT BY THE STANADYNE DEALER USING THE NEW OPTICAL SENSOR AND CERAMIC ROLLERS. THE PUMP WILL NOT BE IDENTIFIED WITH A NEW MODEL NUMBER BUT WILL HAVE THE "GREEN" TAG ON THE FRONT OF THE INJECTION PUMP AND STAMPED (S5068) ON THE NOMENCLATURE LABEL.
- 4. ANY NEW INJECTION PUMP (PART NUMBER 10225930) WILL BE SUPERSEDED TO THE NEW PART NUMBER 12558156. HOWEVER, IF A NEW PUMP PART NUMBER 10225929 IS ORDERED IT

WILL BE AN UPDATED MODEL 5068 WITH THE "GREEN" TAG HUNG FROM THE FRONT OF INJECTION PUMP.

WARRANTY INFORMATION FOR VEHICLES REPAIRED UNDER WARRANTY, USE:

LABOR LABOR OPERATION DESCRIPTION TIME

J5955 PUMP, FUEL INJECTION USE PUBLISHED LABOR TIME (DIESEL) REPLACE PLUS 0.2 HRS. FOR ADMINISTRATION TIME.

FIGURES: 0 ATTACHMENTS: 0

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#99-06-04-041C: Fuel Injection Pump Exchange Program - (Mar 11, 2005)

Subject:

Fuel Injection Pump Exchange Program

Models:

1994-2002 Chevrolet and GMC C/K, P, G, B Models

with 6.5 L Diesel Engine (VINs F, P, S, Y -- RPOs L65, L49,

L56, L57)

Attention:

IPC Dealers are not authorized to utilize this service bulletin.

This bulletin is being issued to cancel the exchange program. Please discard Corporate Bulletin Number 99-06-04-041B (Section 06 -- Engine/Propulsion System).

Technicians should refer to Special Policy Bulletin 00064F whenever fuel injection pump replacement is required on the above-listed vehicles.

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#99-06-04-041C: Fuel Injection Pump Exchange Program - (Mar 11, 2005)

Subject:

Fuel Injection Pump Exchange Program

Models:

1994-2002 Chevrolet and GMC C/K, P, G, B Models

with 6.5 L Diesel Engine (VINs F, P, S, Y -- RPOs L65, L49,

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